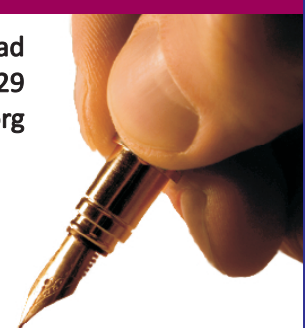


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Fiscal Year 2010 Community Report

Mark Twain St. Joseph's Hospital
A member of CHW

**Mark Twain St. Joseph's Hospital
Foundation**

**Mark Twain St. Joseph's
HealthCare Corporation**

Dear Community Member,

We are very pleased to present our 3rd annual full-page picture of what we have accomplished in the past fiscal year. We were once again humbled by the volume and quality.

Providing the best health care available has always been our mission, so we developed strategies and stretch goals that would not only strengthen us this past year but provide the foundations for sustainability and growth in the future. Our primary focus has always been patient safety and satisfaction, and we changed our survey tool to reflect the nationally-available standards. Each day our employees are reminded about patient safety and satisfaction and all of us are anxious to see the comparative numbers. We truly live our lives on purpose! A very successful accreditation audit by the Joint Commission helped to validate our performance.

Just like last year, we had to make some tough decisions as a result of the poor economy. We invested more in community projects, like the new Family Medical Center in San Andreas, to help our neighbors and slowed down some of our capital projects; the new digital mammography project was completed late in the year.

New projects, like the Spring Health Fair at Ironstone Vineyards, complemented the other partnerships we shared within the community. Finally, our partnership with our Health Care District and Hospital Foundation will bring a new Family Medical Center and Women's Health Resource Center to Angels Camp in the near future.

We hope you share in our enthusiasm. Stay tuned; there's more on the way!

Sincerely,

Feliciano Jiron, President

The Mark Twain St. Joseph's Foundation is midway through our 25th year! The past year has been filled with a remarkable level of support of our members and donors, who help ensure the Foundation is financially strong and ready to assist the Hospital.

This Spring, the Foundation fulfilled its goal of bringing digital mammography to our Hospital. The new technology is now in full operation and provides enhanced diagnostic imaging for women and represents a huge step forward in early detection of breast cancer.

Our second "Pink in the Night" cancer awareness campaign included more communities than last year. We'll continue to support this yearly event.

In June, the 3rd Annual Doris Barger Golf Tournament was held again at Greenhorn Creek Resort with 112 golfers. More than \$15,000 was raised for the Foundation in support of women's health.

Our primary fund raiser for the fiscal year was the "Dancing with the Sierra Stars" benefit dinner, which was a huge success. Over \$70,000 was raised! The Foundation will be hosting "Dancing with the Sierra Stars" again this November.

For FY 2011, we are working with the Hospital and the Healthcare District to determine how we can assist with the construction of a new Family Medical Center and Women's Health Resource Center in Angels Camp. When plans are finalized, the Foundation's Executive Committee will decide on our commitment level and involvement.

Thank you to everyone involved with the Foundation who helped make this year a success. We are fortunate to be in a community that cares.

Bob Hussmann, President

To our Community Stakeholders,

I just reviewed this past year with our Executive Council and was amazed by how much our staff accomplished and I want to share and celebrate it with our Community. Our community expects us to provide quality care and the CHW "Perfect Care" award we received for heart attack criteria exemplifies this commitment. We also received special recognition for stewardship of our resources and innovative improvements in our emergency department to improve patient flow and service.

As always, we are very proud of the Medical Staff. We recruited three physicians to our community to further grow our clinical service lines and enhance access. And the new Family Medical Center in San Andreas is already exceeding our expectations for access to care.

Commitment to the community is evident in our strengthened partnership with the Mark Twain St. Joseph's Hospital Foundation and the Mark Twain Health Care District who are working closely with us to bring a new Family Medical Center in Angels Camp. And re-invigorated public relations activities have improved our relationships in the community.

All of this activity was capped off by a very successful accreditation by the Joint Commission in May. Join us as we advance our health care vision further in FY 2011.

Robert Campana, Chairman

Community Involvement

Throughout the year, we are involved in community programs and activities that help to improve our region's Quality of Life. In Fiscal Year 2009, we participated in the activities listed as administrator and/or sponsor.

- GRAD NIGHT FOUNDATION
- CALAVERAS HIGH SCHOOL
- MUSIC IN THE PARKS
- MOTHER LODGE FAIR
- BLUE MOUNTAIN COALITION FOR YOUTH AND FAMILIES
- MIND MATTERS CLINIC
- SPRING HEALTH FAIR
- SIERRA HEALTH RESOURCES
- HIGHWAY 4 BYPASS KICKOFF
- SUSAN G. KOMEN FOUNDATION
- TASTE OF CALAVERAS
- CHAMBER OF COMMERCE GOLF TOURNAMENT
- CALAVERAS EDUCATIONAL FUND
- IRONSTONE CONCOURSE FOUNDATION
- CALAVERAS WINEGRAPE ALLIANCE
- AMADOR COUNTY FAIR
- EBBETTS PASS SCENIC BI-WAY ASSOCIATION
- OAKENDELL BOYS HOME
- JENNY LIND PROSPECTORS TRUNK OR TREAT
- CUSD EDUCATIONAL FOUNDATION
- BABY FAIR AND CHILDREN'S DAY
- MURPHYS IRISH DAYS
- FESTIVAL OF TEAS
- MURPHYS GRAPE STOMP
- ACS DAFFODIL DAYS
- 2010 CALAVERAS FOLLIES
- CALAVERAS COUNTY FAIR & JUMPING FROG JUBILEE
- ACS TOYON WALK/RUN FOR CANCER
- CALAVERAS GROWN
- MOUNTAIN OAKS SCHOOL
- BOY SCOUTS OF AMERICA
- EBBETTS PASS YOUTH SOCCER LEAGUE
- ANGELS CAMP CENTENNIAL
- CABA CHARITY GOLF TOURNEY
- FRIENDS OF THE LIBRARY
- MR. FROG'S WILD RIDE FEENEY PARK
- BRET HARTE FOOTBALL BOOSTERS
- COPPERPOLIS FIRE DISTRICT
- VALLEY SPRINGS SOFTBALL LEAGUE
- FREE LIPID PANELS DURING APRIL AND MAY
- TAKE IT TO HEART FOUNDATION
- ACS RELAY FOR LIFE
- ANGELS CAMP FARMERS MARKET
- MURPHYS COMMUNITY CLUB
- HOSPICE OF AMADOR AND CALAVERAS
- FIRST FRIDAY CONCERTS
- SUMMER HEALTH CAREER CAMP
- HARVEST HEALTH AND FITNESS FESTIVAL
- POLAR EXPRESS 2009
- FRIENDS OF THE FAIR
- FREE BLOOD PRESSURE CHECKS
- NURSE CALL CENTER
- RADIATION THERAPY TRANSPORTATION
- CALAVERAS CANCER SUPPORT GROUP
- CALAVERAS VISITORS BUREAU
- TUOLUMNE COUNTY FAIR
- VOLUNTEER CENTER OF CALAVERAS COUNTY
- LUMBERJACK DAYS
- CALAVERAS COMMUNITY FOUNDATION
- SNYDER'S POW-WOW
- BRET HARTE FOOTBALL BOOSTERS
- STUDIO 4 COMMUNITY FUND
- FIRST FIVE CALAVERAS
- CALAVERAS COUNTY HUMANE SOCIETY
- FEENEY PARK
- SAN ANDREAS ELEMENTARY SCHOOL
- VALLEY SPRINGS JAZZ FESTIVAL

Our Present

Hospital leadership effectively acted upon the Strategic Plan for FY2010, with the focus on ambulatory services as our Path to Leadership. Perhaps our greatest accomplishment was the transition to a Critical Access Hospital status and a successful accreditation by The Joint Commission which paves the road for additional programs and services for our community.

As part of our Growth Strategies, we recruited three new physicians and opened our 5th Family Medical Center, validating the importance of these community facilities. Planning began for a new Family Medical Center in Angels Camp on property purchased by the Mark Twain Health Care District.

Health education campaigns, such as community mini-health fairs, the addition of a Spring Health Fair at Ironstone, "Community Cares" video presentations on YouTube, and other community-building activities strengthened our Leadership strategies. We also provided over \$19,000 thru our CHW Community Grants Program to three very deserving community organizations. As one of our goals, we wanted to establish ourselves as the cornerstone of the community and be the "Employer of Choice"; by year end we had accomplished much in this area and we worked closely with our local schools on Health Career Fairs, Teddy Bear Clinics and our high school Summer Health Career Camp. We also collaborated with our Foundation to reposition and strengthen its approach to philanthropic giving in support of the new digital mammography project completed this year.

In the area of Innovation, we received the 2010 Premier Supply Chain Excellence award, the ADVANCE for Nurses Best Nursing Team award, and the CHW "Perfect Care" award for Acute Myocardial Infarction involving several heart attack criteria. The community continued to realize improvements in Emergency Department flow, service and satisfaction to achieve recognition as "best in class".



Digital Mammography Technicians Wanda Martin and Tracey Logette pose with new General Electric Senographe Essential Digital Mammography System.

Our Future

In this next year we will have our Electronic Health Record project implemented throughout our hospital campus and Family Medical Centers, providing improved quality and patient care for our community. We will also be replacing/upgrading our MRI to enhance an already strong imaging department. In the area of growth, we have begun the planning for a replacement Family Medical Center for our Valley Springs residents.

Recruitment of primary care and specialists will improve access to new programs for our community's residents.

The involvement of our community partners has spring boarded us into the future, and it is bright for our communities we serve.



New facility for our Family Medical Center in Angels Camp is planned for completion in 2011.